

The Callver Group Ltd 01923 750510 team@callver.com www.callver.com



# The Environment & Sustainability:

The Callver Group Ltd T/A The Callver Cleaning Co 2025-2026

### **Our Commitment to the Environment**

At The Callver Cleaning Co, we recognise that our operations have both direct and indirect impacts on the environment. As a commercial cleaning company, we take our responsibility to protect the planet seriously and are committed to continuous environmental improvement, compliance with all relevant legislation, and delivering sustainable services.

We believe that true sustainability is built into everything we do – from the products we use to how we travel, train our teams, and work with customers and suppliers. We are committed to going beyond minimum legal compliance and embracing best practices that support long-term environmental stewardship.

# **Our Environmental Objectives**

# We aim to:

- Encourage both suppliers and customers to operate in environmentally responsible ways.
- Minimise waste and maximise recycling of materials like metal, plastic, paper, and electronic waste
- Reduce energy and water consumption across all our operations
- Lower our carbon footprint through route planning and efficient use of resources
- Promote the use of sustainable, low-impact cleaning products
- Train and empower our team members to make environmentally sound decisions
- Create a safe, healthy, and sustainable workplace for all

### **How We Deliver on Our Commitment**

To embed sustainability in our day-to-day operations, we will: Procurement & Products

- Prioritise eco-labelled and biodegradable cleaning products wherever feasible
  - Purchase from suppliers who share our environmental values
- Choose recycled and recyclable materials for packaging and supplies

# Waste Management

- Recycle all eligible waste and actively reduce hazardous waste
- Dispose of waste through approved, ethical channels
- Promote digital tools and reduce paper use in admin tasks

# Cleaning Practices

- Select chemicals through a COSHH and environmental impact assessment
- Use microfibre systems and dilution control equipment to reduce chemical usage
- Trial and adopt innovative, energy-saving cleaning equipment

## **Transport & Logistics**

- Plan routes to reduce mileage and emissions
- Transition our fleet to low-emission and electric vehicles as part of our Net Zero by 2030 pledge

# **Training & Engagement**

Provide regular environmental awareness training for all staff

The Callver Cleaning Co & The Callver Washroom Co are part of The Callver Group Ltd I Reg No: 13221746

- Implement guidelines and procedures to integrate sustainability into daily operations
- Encourage ideas and feedback from employees for greener ways of working

# Monitoring & Compliance

- Conduct regular environmental risk assessments and audits
- Monitor performance against our sustainability goals and report progress
- Meet and exceed all legal environmental obligations, treating these as a baseline rather than a target Continuous Improvement
  - Review every major initiative or change through an environmental lens
  - Seek and trial new systems and methods that reduce our ecological footprint
  - Collaborate with industry peers and organisations to stay at the forefront of sustainability

# **Looking Ahead**

We understand that protecting the environment is an ongoing journey. Through responsible decision-making, education, and open collaboration, we will continue to reduce our environmental impact while delivering the exceptional cleaning and washroom services our customers rely on.

For questions about this policy or to suggest improvements, contact team@callver.com.

